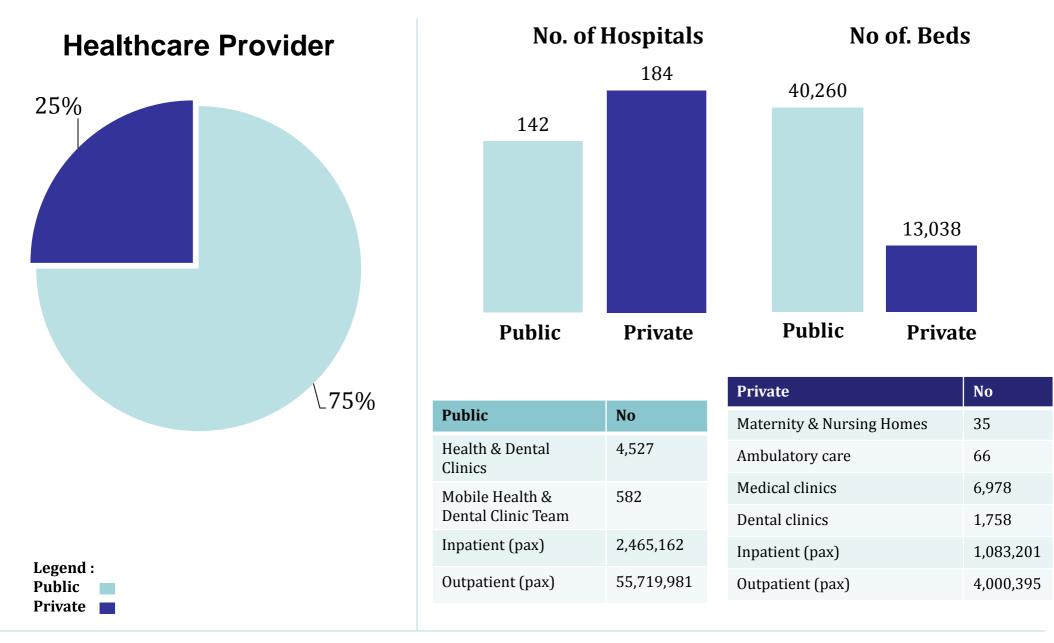


#### **HEALTHCARE INDUSTRY IN MALAYSIA**

#### Malaysia Healthcare System 2014



Source: Official Portal for Ministry of Health

### HEALTHCARE INDUSTRY IN MALAYSIA



#### MALAYSIA RANKED

#### **27<sup>TH</sup> WORLD'S MOST EFFICIENT HEALTHCARE SYSTEM**

(ahead of Thailand, Netherlands and US)

Source: Bloomberg Survey 2014

#### Source: Bioomberg Survey 2014

#### **Hospital facilities**

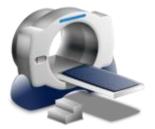
modern & high international standards
 Accreditation by MSQH (40 Private Hospitals Nationwide of which 16 are KPJ Hospitals)
 Accreditation by JCI (12 Private Hospitals Nationwide of which 4 are KPJ Hospitals)

#### **Health Tourism**

-among the world's most favored destinations

#### Latest Medical Equipment

-diagnostic and therapeutic resources -endoscopic suites, cardiac catheterization, oncology suites and MRI



#### <u>Cost</u>

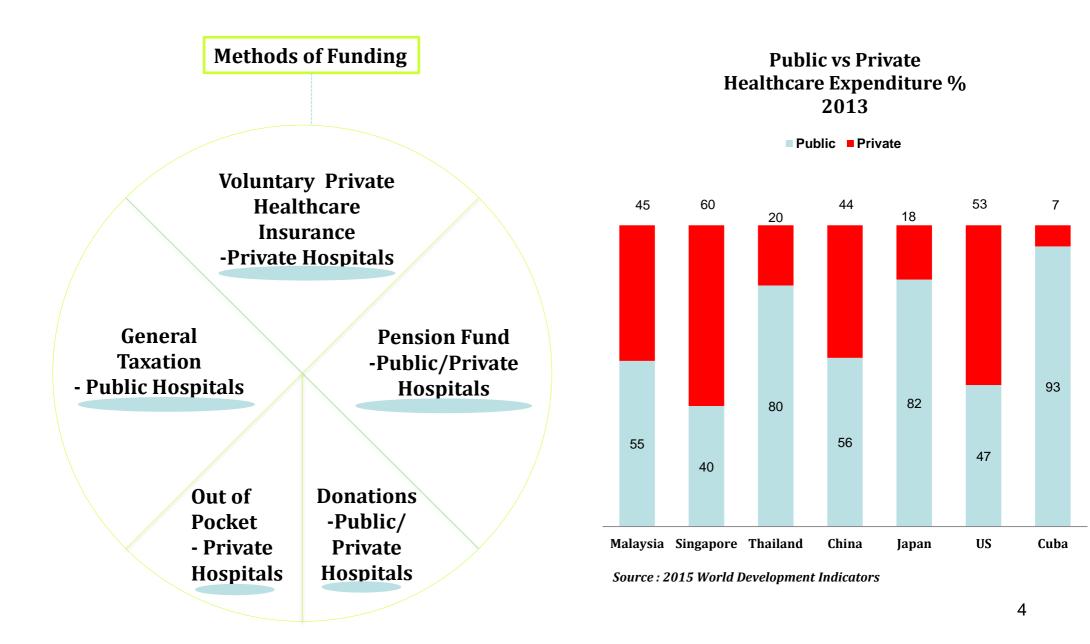
-low cost

-very competitive pricing-lower than neighboringcountries

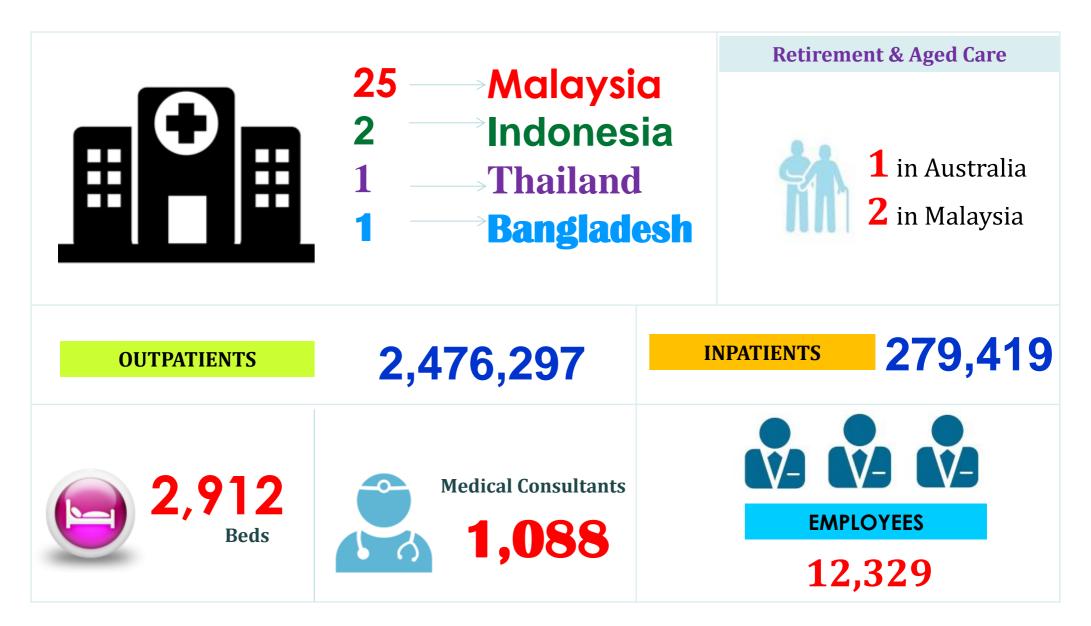


### HEALTHCARE INDUSTRY IN MALAYSIA





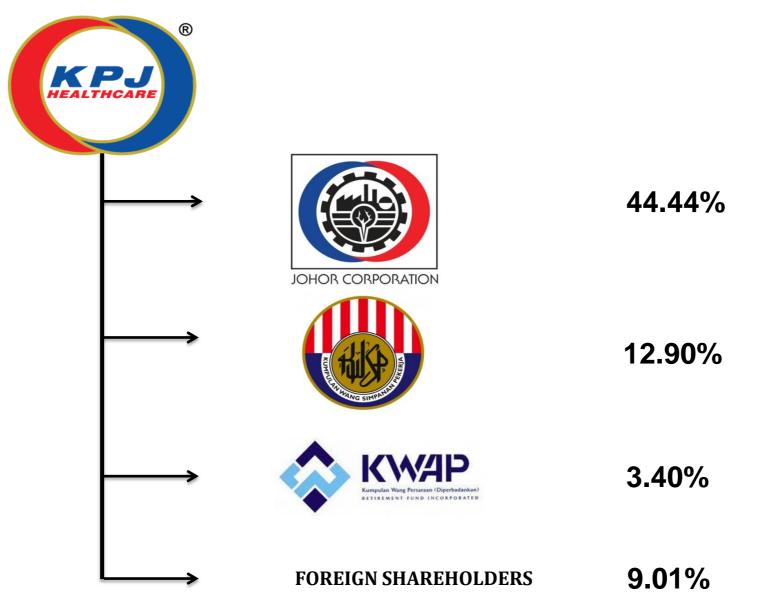
### **KPJ At a Glance YE2015**



### **KPJ Healthcare University College**



#### **ABOUT KPJ** Shareholdings Stats





#### **Bangladesh**

>1 Hospital >Low-cost entry >Presence in Indian sub-continent

#### <u>Thailand</u>

>1 Hospital
>Medical tourism
agenda going
forward
>Focusing upper-mid
tier market segment



>1 Aged Care Centre in Brisbane >Transfer of aged care know-how for Malaysian operations

#### **Malaysia**



>1st Hospital Opened in 1981

>1st private Healthcare Group Listed on the Bursa Malaysia

>Market Cap RM 4.3Billion

>25 hospitals & 2 Aged Care Centre

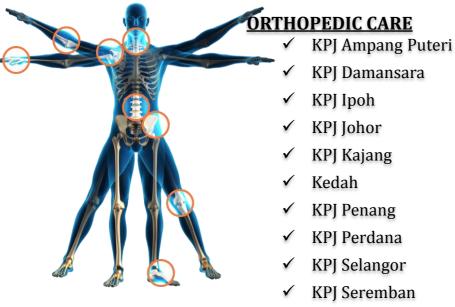
>Target – 2 new hospitals p.a >Accreditation: MSQH – 17 hospitals & JCI – 4 hospitals

#### <u>Indonesia</u>

>2 hospitals >Promising demographics (growing – middle class)

### **Our Presence**

### KPJ's NICHE SERVICES

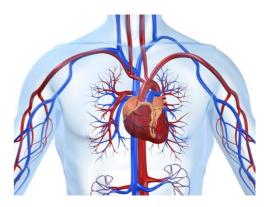


✓ KPJ Tawakkal



#### **CARDIOLOGY**

- ✓ KPJ Damansara
- ✓ KPJ Ipoh
- ✓ KPJ Johor



#### **ONCOLOGY (Cancer)**

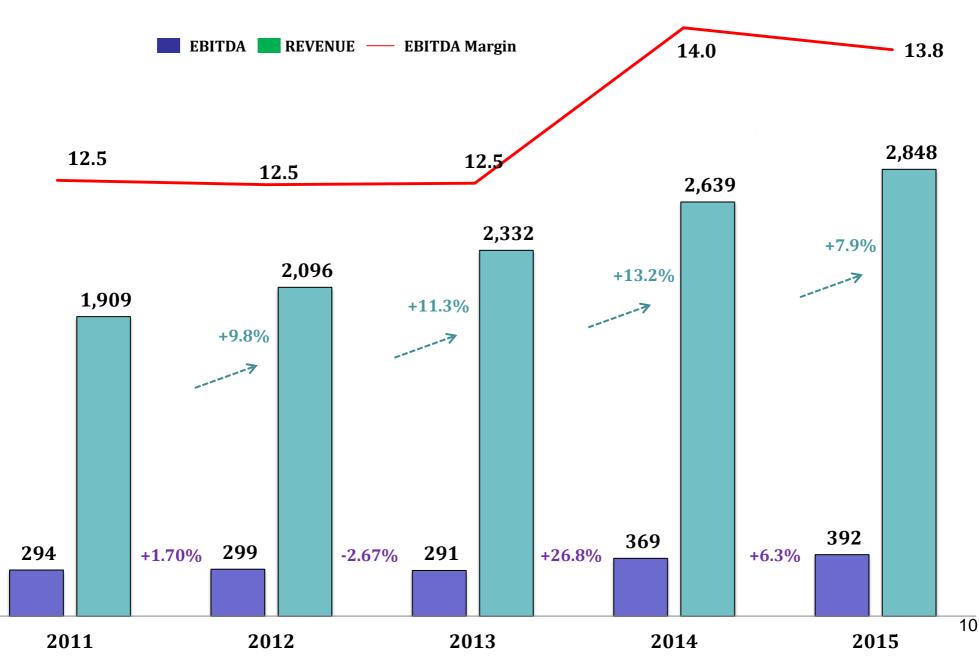
- ✓ KPJ Damansara
- ✓ KPJ Ipoh
- ✓ KPJ Johor
- ✓ KPJ Selangor

#### **RECONSTRUCTIVE & PLASTIC SURGERY**



- KPJ Ampang Puteri
- ✓ KPJ Damansara
  - ✓ KPJ Johor

#### **FINANCIAL TRENDS** *KPJ 5 years Revenue & EBITDA*



### **Group Financials 2015** *YE2015 vs YE2014*



11

RM'000	YE2015 vs YE2014			
	YE2015	YE2014	Var (%)	
Revenue	2,847,593	2,639,136	7.9	
Gross Profit	826,371	773,698	6.8	
Profit from Operations	220,836	207,544	6.4	
Finance Income	13,731	12,982	5.8	
Finance Cost	(64,157)	(42,857)	49.7	
Share of Results from associates	39,198	40,415	(3.0)	
Profit before zakat and tax	209,608	218,084	(3.9)	
Zakat	(2,280)	(2,272)	0.4	
Profit Before Tax	207,328	215,812	(3.9)	
Taxation	(62,199)	(68,566)	(9.3)	
Net Profit	145,129	147,246	(1.4)	
Basic EPS (sen)	13.04	14.06		

#### **Key Ratios** *Year End - 31 Dec 2015*



	YE 2015 (%)	YE 2014 (%)	Var
Gross Profit (GP) Margin	29	29.3	(1.0%)
Profit Before Tax (PBT) Margin	7.4	8.3	(10.8%)
EBITDA Margin	13.8	14	(0.2)
Net Profit Margin	5.1	5.6	(0.5)
Dividend per share	7.0	7.5	(6.7%)
Gearing Ratio: Gross Net	1.0 0.7	0.9 0.7	0.1
Net assets per share (RM) - at par value RM0.50	1.50	1.33	0.17

### **KPJ Share Price vs FBMKLCI** *FY2015*

KPJ Share Price performance throughout the year was quite commendable and closed the year at RM4.22 compared to RM3.70 in 2014. This represented a 14% increase in KPJ share price performance, compared to the FBMKLCI of almost 4%, year-on-year.



### **Group Financials 2016** 2*Q2016 vs 2Q2015*



	3M F	FY16 vs 3M F	Y15	6M 3	FY16 vs 6M F	Y15
RM'000	3M FY16	3M FY15	Var (%)	6M FY16	6M FY15	Var (%)
Revenue	765,124	714,272	7.1	1,509,070	1,424,159	6.0
Gross Profit	222,151	224,026	(0.8)	454,397	442,597	2.7
Profit from Operations	51,139	59,272	(13.7)	112,276	113,004	(0.6)
Finance Income	2,434	3,057	(20.4)	5,127	5,615	(8.7)
Finance Cost	(16,392)	(15,903)	(3.0)	(37,139)	(30,512)	(21.7)
Share of Results from associates	8,905	9,008	(1.1)	17,243	17,943	(3.9)
Profit before zakat and tax	46,086	55,434	(16.9)	97,507	106,050	(8.1)
Zakat	(740)	(570)	29.8	(1,140)	(1,140)	-
Taxation	(13,879)	(16,165)	(14.14)	(28,277)	(29,831)	(5.2)
Profit after zakat and tax	31,467	38,699	(18.7)	68,090	75,079	(9.3)
Equity holders of company	30,334	35,994	(15.7)	64,507	69,888	(7.7)
Non-controlling interest	1,133	2,705	(58.1)	3,583	5,191	(30.9)
Net profit attributable to shareholders	31,467	38,699	(18.7)	68,090	75,079	(9.3)
Basic EPS (sen)	2.81	3.59	(21.7)	6.06	6.77	(10.5)

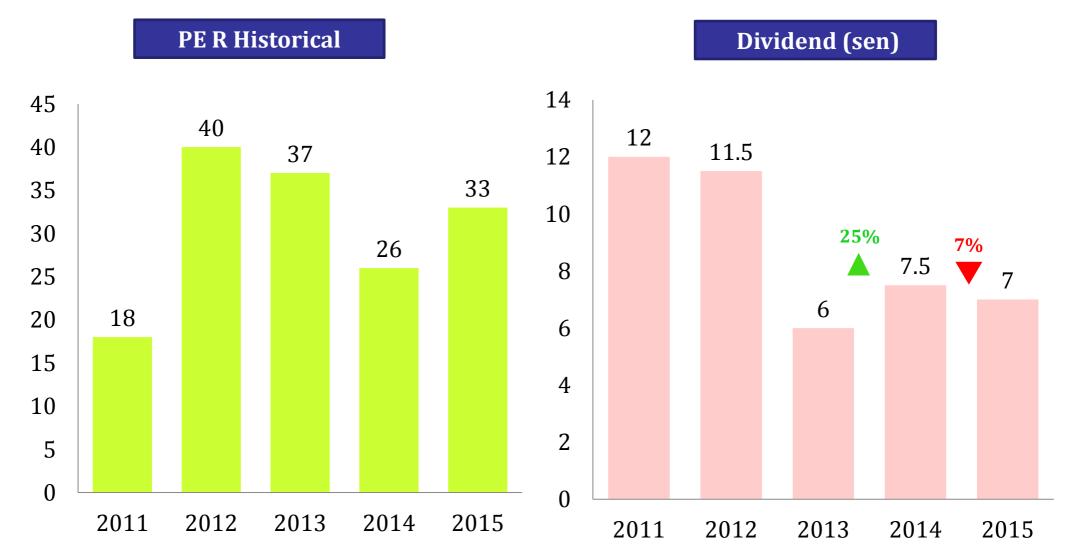
# **Key Ratios** *2Q2016 vs 2Q2015*



	6M FY16 %	6M FY15 %	Var
Gross Profit (GP) Margin	30.1	31.1	(3.2)
Profit Before Tax (PBT) Margin	6.5	7.4	(12.1)
EBITDA Margin	13.0	13.6	(4.4)
Net Profit Margin	4.5	5.3	(15.1)
Dividend per share	3.55	4.35	(18.4)
Gearing Ratio: Gross Net	1.03 0.78	0.90 0.71	14.4 9.9
Net assets per share (RM) - at par value RM0.50	1.44	1.40	(2.8)

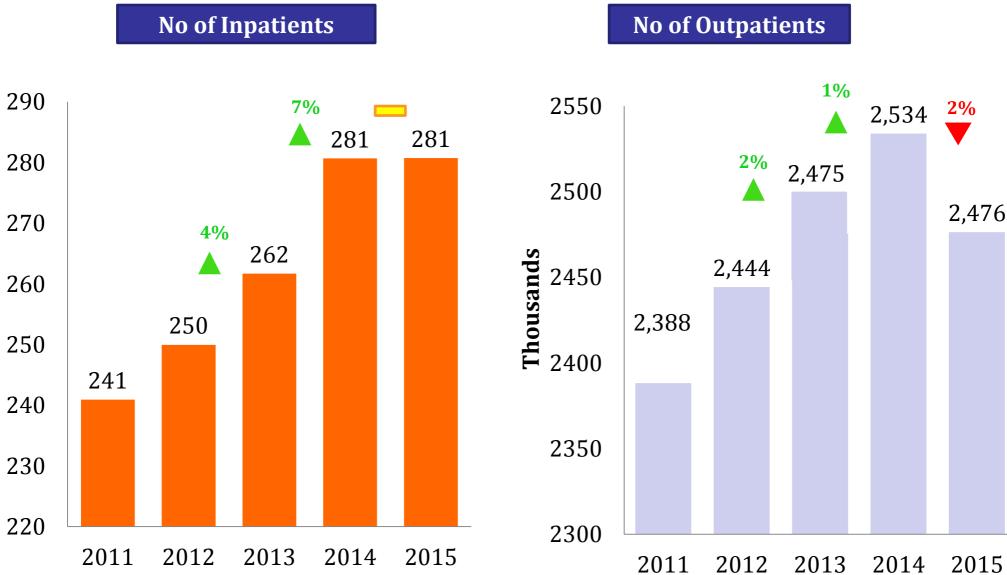
### **KEY FINANCIAL HIGHLIGHTS** *FY2011-FY2015*





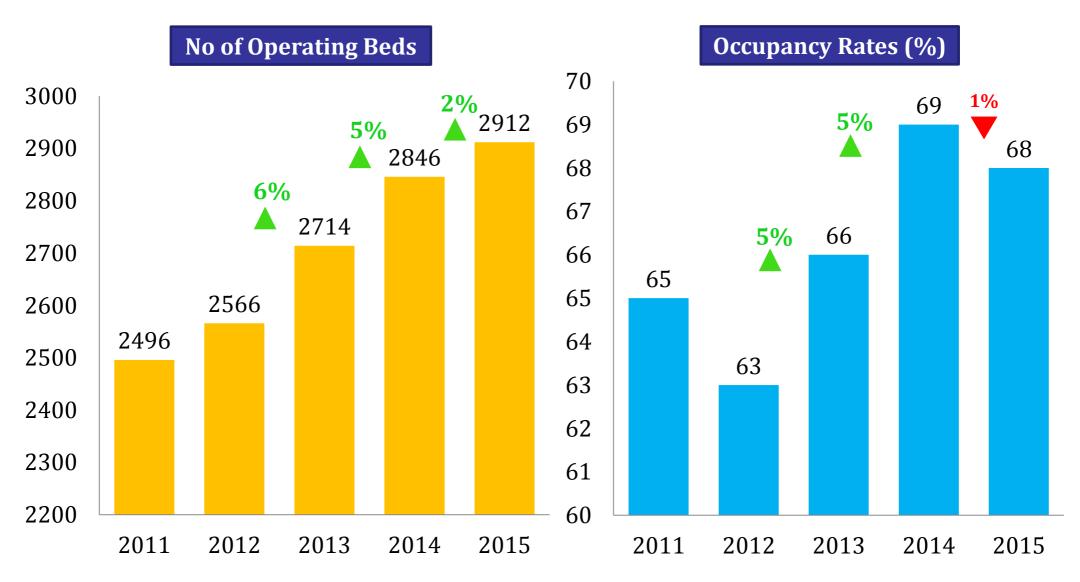
### **Key Operational Highlights** *FY2011-FY2015*

Thousands





#### **Key Operational Highlights** *FY2011-FY2015*



#### 6M FY2016 vs 6M FY2015

Hospital Indicators	6M FY2016	6M FY2015	Var (%)
No of Outpatients	1,257,385	1,262,501	(0.4)
No of Inpatients	142,339	142,079	0.2
No. of Operating Beds	2,946	2,891	1.9
Occupancy Rate	68.6	70.4	(2.5)
Avg. Length of Stay	2.61	2.53	3.0

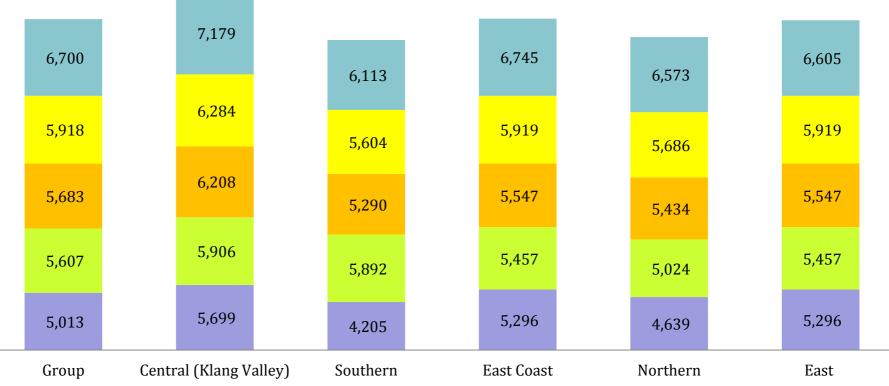
#### AVERAGE SPENDING

Summary of KPJ Hospitals Average Revenue per Outpatient of Hospital by Region (RM) ■ 2011 ■ 2012 ■ 2013 ■ 2014 ■ 2015 erformance Southern East Coast Northern Group Central (Klang Valley) East Δ

#### AVERAGE SPENDING

Average Revenue per Inpatient of Hospital by Region (RM)

Summary of KPJ Hospitals 6,700 5,918 Performance 5,683 5,607 5,013 Group



■ 2011 ■ 2012 ■ 2013 ■ 2014 ■ 2015

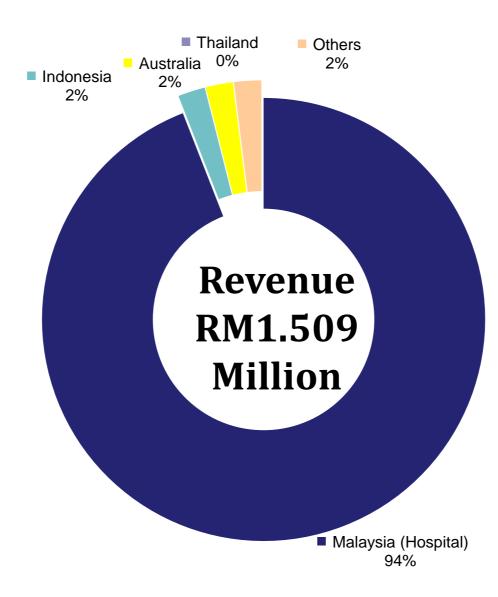
#### AVERAGE SPENDING

Summary of KPJ Hospitals Performance



Average Revenue Per Bed by Hospital by Region (RM'000)

### **Revenue Contributions** 2Q 2016



### Segmental 2Q2016 vs 2Q2015

HOSPITALS		2Q 2016 (RM'000)	2Q 2015 (RM'000)	Var (%)
	Revenue	1,431,986	1,358,334	5.4
MALAYSIA	PBT	104,197	108,494	(3.9)
	EBITDA	199,181	193,323	3.0
	Revenue	28,262	23,735	19.0
INDONESIA	PBT	837	833	0.5
	EBITDA	2,497	2,659	(6.1)
	Revenue	23,874	21,886	9.0
AUSTRALIA	PBT	(5,687)	(3,203)	(77.5)
	EBITDA	(4,764)	(3,036)	(56.9)
	Revenue	24,948	20,204	23.5
OTHERS	PBT	(1,840)	(74)	(2,386)
	EBITDA	205	1,496	(629.7)

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#### Jeta Gardens – Brisbane, Australia Senior Living Care

Financials	6M FY 2016 (RM'000)	6M FY 2015 (RM'000)	Var (%)
Revenue	23,874	21,886	9.1
Profit/(Loss) Before Tax	(5,687)	(3,203)	(77.5)

Facilities	As at June 2016	2015	2014
Aged-Care Facility	180	180	108
Retirement Villas	33	33	33
Apartments Unit	32	32	32
Occupancy Rate	78%	70%	98%

#### **KPJ's Indonesian Hospitals**

-	L		
Financials Group Indonesia Hospitals	6M FY 2016 (RM'000)	6M FY 2015 (RM'000)	Var (%)
Revenue	28,262	23,735	19.0
Profit/(Loss) Before Tax	837	833	(4.8)
RS Permata Hijau	6M FY 2016	6M FY 2015	Var (%)
No. of Bed	92	92	-
Occupancy rate (%)	54.3%	47.9%	13.4
Outpatients	22,560	23,962	(5.9)
Inpatients	2,735	2,669	2.5
RS Bumi Serpong Damai	6M FY 2016	6M FY 2015	Var (%)
No. of Bed	75	75	-
Occupancy rate (%)	45.0%	55.9%	(19.5)
Outpatients	31,747	30,878	2.8
Inpatients	2,285	2,218	3.0

#### KPJ Investment in Thailand – Vejthani Hospital, Bangkok

Financials	6M FY 2016 (RM'000)	6M FY 2015 (RM'000)	Var (%)
Revenue	99,202	97,743	1.5
Net Profit	2,532	8,166	(68.9)
Outpatient	133,806	138,899	(3.7)
Inpatient	3,998	4,129	(3.2)

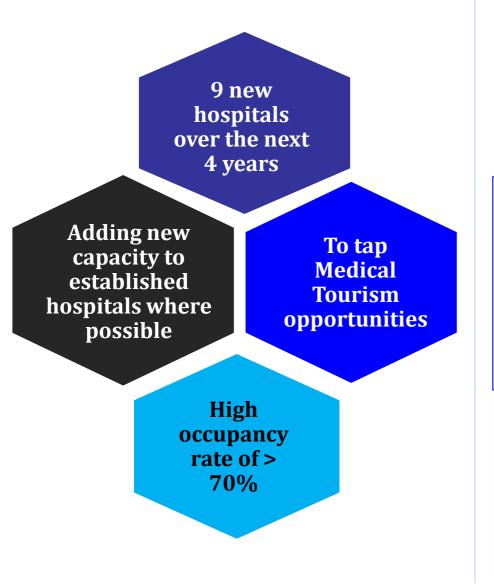
#### Education – KPJ Healthcare University College

Financials	6M FY 2016 (RM'000)	6M FY 2015 (RM'000)	Var (%)
Revenue	22,017	19,176	14.8
PBT	245	1,388	(82.3)
Students	2,719	2,561	6.1

Academic Program	Current Program
KPJ offered 38 programmes ranging from the Foundation to PhD levels at all campus.	1 PHD
	10 Master
1. School of Medicine	6 Bachelor
2. School of Pharmacy	16 Diploma
3. School of Nursing	14 Post Basic & Certificate
4. School of Health Sciences	1 Foundation Science
5. School of Business & Management	
6. School of Behavioral Science and Humanity	

### **GROWTH & STRENGHTENING CAPACITY**

### **Expanding Network**



### **Growth Strategies**

#### **Focus on Quality Medical Care**

Compliance with > Clinical Governance guidelines >Quality / Accreditation standards >14 hospitals with MSQH accreditation ->4 hospitals with JCI accreditation

#### Medical Tourism

- Strong cooperation with Malaysian Govt – ETP, MHTC, MOH & Tourism Malaysia

-Targeting tourists arrivals from Indonesia, China, Middle East, East Africa & Indochina

#### Explore niche market such as Aged / Senior Living Care

> Jeta Garden, Australia

> Sibu

>Tawakkal Health Centre

### **Medical Tourism**





- Price advantage over



#### **Limitations**

- Hospital capacity constraint
- No price differential  $\geq$
- Logistic ease

### **Medical Tourism**

#### KPJ MT Hub



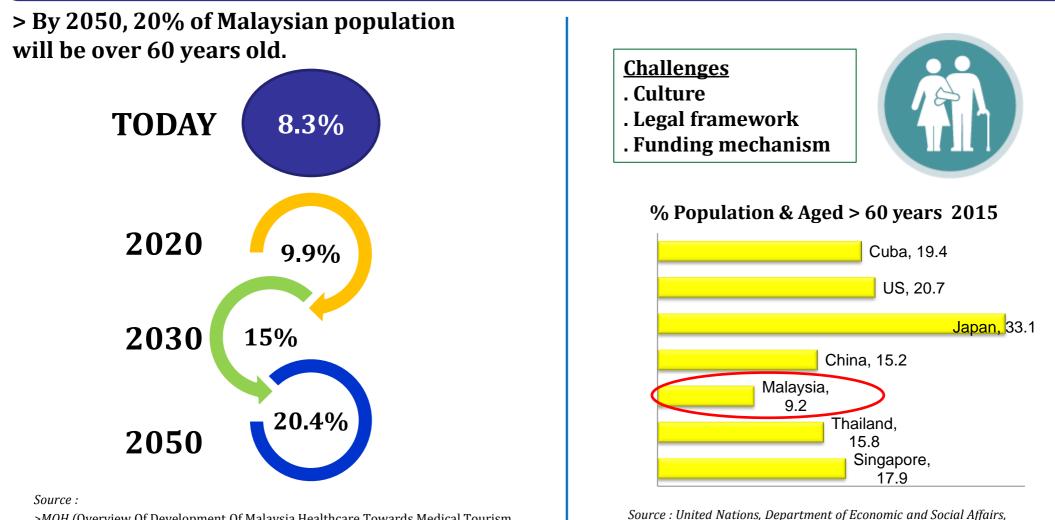
**Comparison of Healthcare Travelers to Malaysia between 2011-2015** Year 2011 2012 2013 2014 2015 No. of Healthcare 641,000 728,800 881,000 882,000 850,000 Northern Travellers >KPJ Penang (JCI) Source: >KPJ Perlis Malaysia Health Travel Council **East Malaysia** >Sabah MC ? Southern Central >KPJ Johor (JCI) >KPJ Damansara **KPJ** Puteri >KPJ Tawakkal **KPJ BDO** >KPJ Ampang Puteri (JCI) >KPJ Seremban (JCI) >The top MT patients Indonesia 1. East Malaysia 2. MENA >Kuching SH 3. India China 4.

#### Aged Care Projection of Elderly Population

Malaysia is in the Top 5 for The World Best Places to Retire in 2016

Global Retirement Index 2016 (http://internationalliving.com)

Population Division (2015.)



*>MOH* (Overview Of Development Of Malaysia Healthcare Towards Medical Tourism, *15 June 2015*)

>Global Age Watch

#### **Aged Care & KPJ** *Business of the future*

#### **Facilities**

- AUSTRALIA Jeta Garden, Queensland
  - 64-acre retirement village
  - Independent & dependent living facilities

#### > MALAYSIA

- -Tawakkal Health Centre (pilot) –Senior Living Care
- Sibu Geriatric



> KPJ Presence in Aged Care Segment Distribution of elderly population (above 60) by state (2020 projection)

State	% elder population	Remarks
Selangor	16%	*KPJ Ampang *KPJ Damansara
Johor	12%	*Coronation Square *BDO *KPJ Puteri *KPJ Johor
Sarawak	9%	Sibu Geriatric
Kuala Lumpur	6%	Tawakkal Health Centre
Pahang	6%	*KPJ Kuantan

\* Planning

### Jeta Gardens – Brisbane, Australia









### **KPJ Tawakkal Health Centre** Senior Living Care







	1Q2015	2Q2015	3Q2015	4Q2015
Beds	42	42	42	42
Occupancy Rate (%)	24.7%	37.8%	44.6%	48.61%
ALOS	15	19	21	21

### **Network Expansion**

REALTINGARE

#### New Hospitals

PROJECT	LOCATION	TOTAL CAPACITY (Beds)	OPERATING BEDS	COMPLETION	OPENING
Tg Lumpur	Pahang	190	120	4Q2015	May 2016
Perlis	Perlis	90	60	4Q2016	1Q2017
Kuching	Sarawak	150	115	3Q2017	4Q2017
BDO	Johor	150	90	3Q2017	4Q2017
Miri	Sarawak	60	60	4Q2017	1Q2018
UTM	Johor	150	60	TBA	-
K/Bayuemas	Selangor	90	60	TBA	-
Nilai	Negeri Sembilan	90	60	TBA	-

Total Beus 970 625	<b>Total Beds</b>	970	625
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### **Network Expansion** Hospital Expansion / Renovation

HOSPITALS	DESCRIPTION	CAPACITY	COMPLETION	OPENING
KPJ Selangor	Clinics	54	3Q2016	4Q2016
KPJ Seremban	Beds	90	4Q2016	1Q2017
KPJ Puteri	Beds	66	1Q2017	2Q2017
Taiping	Clinics	18	1Q2017	2Q2017
KPJ Ampang	Beds	150	- 102017 202017	
	Clinics	33	102017	20217
KPJ Johor	Beds	53	1Q2017	2Q2017
Sri Manjung	Beds	30	1Q2017	2Q2017
KPJ Penang	Beds	156	TBA	-

<b>Total Beds</b>	545
<b>Total Clinics</b>	105

#### New Hospitals in 2015 & beyond KPJ Pahang Specialist Hospital – Opened 23<sup>rd</sup> May 2016









### **New Hospitals**

#### Bandar Dato' Onn Specialist Hospital





#### **BDC Specialist Hospital**





#### **Hospital Expansion** KPJ Selangor Specialist Hospital





#### **KPJ Seremban Specialist Hospital**







2. Highly regulated industry >lower margin

compared to regional peers

1. Limited pool of healthcare professionals for subspecialty

- potential high cost

<u>3. Keeping new</u> <u>hospital development</u> <u>on track</u> > costs & timeline

KPJ

4. Managing bottom line during gestation period of greenfield projects

> between 3 to 5 yrs

5. Potentialstructuralchanges>1 Care, AEC, AFTA

<u>6. Competition</u>
>from other players & government hospitals

# CHALLENGE

### **Current Issues**

## GST Impact on cost of living TPPA & RM Weakness





#### Conclusion

- Despite all the challenges, the healthcare industry in which the Group operates is forecasted to enjoy steady growth due to the increase of the world's ageing population and rapid growth of the middle income group.
- The Group sees this as a growth opportunity to further strengthen its presence in Malaysia and Asia via expansion of existing hospitals as well as the building of new hospitals and acquisition of brownfield hospitals.



*"Future Proof Our Network Today, To Ensure Sustainable Growth Tomorrow"* 



#### THANK YOU