



KPJ Healthcare Sustainability Update – New Supplier Code of Conduct

Sustainable Supply Chain

As one of the largest healthcare providers in Malaysia, KPJ Healthcare is fully aware of the responsibility it bears toward customers, employees and the communities in which it serves. Thus, we have given ourselves a strict set of ethical values to guide us in our business dealings.

We expect all our suppliers, i.e., all companies who do business with KPJ Healthcare, to adhere to the same ethical principles. For this purpose, KPJ Healthcare has developed a Supplier Code of Conduct which sets out specific standards for suppliers to adhere to and ensure our sustainability agenda is covered across our supply chain.

KPJ's Supplier Code of Conduct is communicated to all suppliers of KPJ and is written in English, the language that supplier contracts with KPJ are written in. KPJ's Supplier Code of Conduct requires the following issues to be addressed:

Child labour and forced labour - Suppliers shall make no use of child labour or forced/ compulsory labour.

Non-Discrimination / Equal Opportunities - Suppliers shall not discriminate on the basis of race, religion, disability, age or gender.

Excessive working hours - The supplier shall comply with the respective national laws and regulations regarding working hours, wages and benefits.

Health & Safety - We expect our suppliers to strive to implement standards of occupational health and safety at a high level. Supplier should comply with applicable occupational health and safety regulations and provide a work environment that is safe

and conducive to good health, in order to preserve the health of employees and prevent accidents, injuries and work related illnesses.

Improper payments /bribery - The supplier shall comply with all applicable anti-corruption and bribery laws including the Malaysian Anti-Corruption Commission Act 2009. In particular, the supplier may not offer services, gifts or benefits to KPJ Healthcare employees in order to influence the employee's conduct in representing KPJ Healthcare.

Environment - The supplier shall comply with all applicable environmental laws, regulations and standards as well as implement an effective system to identify and eliminate potential hazards to the environment.

We encourage our suppliers to support KPJ Healthcare's efforts to protect the environment and operate in an environmentally responsible manner through the products and services they deliver. In this regard, we also encourage our suppliers to develop policies on:

- a) Responsible use of resources including water and energy;
- b) Waste reduction;
- c) Pollution prevention;
- d) Biodiversity impacts;
- e) Climate Change impact including CO₂/GHG Emissions

Business partner dialogue - The supplier shall communicate the principles stated in the supplier code of conduct to its subcontractors and other business partners who are involved in supplying the products and services to KPJ. The supplier shall motivate such parties to adhere to the same standards.