

# 3Q 2023 INVESTOR BRIEFING

Presentation by
Chin Keat Chyuan
President & Managing Director

**Care for Life** 

#### **KEY HIGHLIGHTS – FINANCIAL PERFORMANCE**





**STRONG 3Q RESULTS** 

- 3Q 2023 Revenue of RM925 Mil highest on record
- BOR of 73% highest in
  recent history



#### **VALUATION**

- Share Price @ RM1.30 highest in KPJ History
- Huge potential in
   KPJ value waiting
   to be unlocked



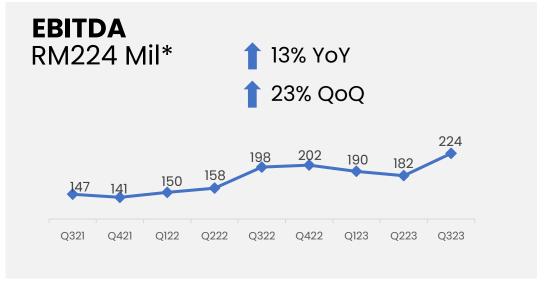
# STRONG DIVIDENDS PAYOUT

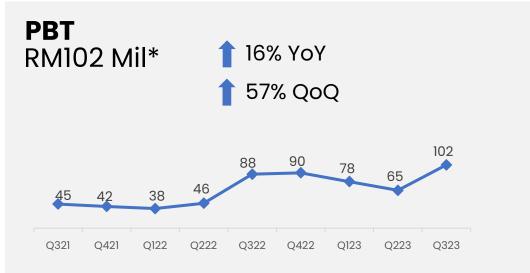
- 1.05 sen single tier interim dividend per ordinary share
- 0.25 sen single tier special dividend per ordinary share

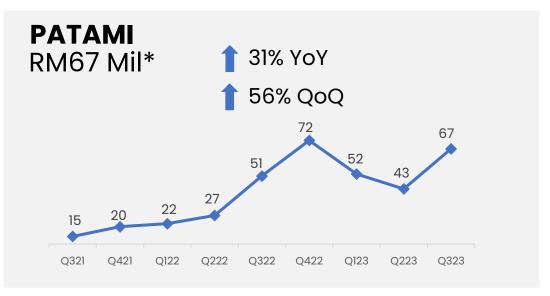
## STRONG Q3 FINANCIAL PERFORMANCE











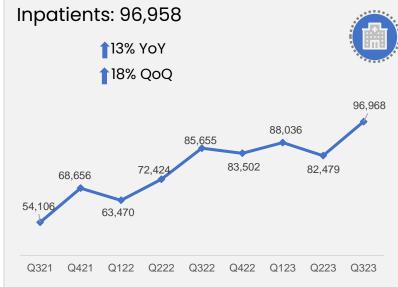
#### PERFORMANCE LED BY ROBUST DEMAND

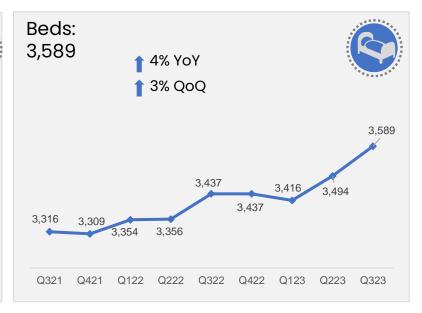


# BOR AT 73%, HIGHEST IN RECENT HISTORY

- Revenue and profits driven by high bed occupancy rate.
- Upward trend surpassed pre-pandemic period
- Continuing to expand KPJ bed capacity



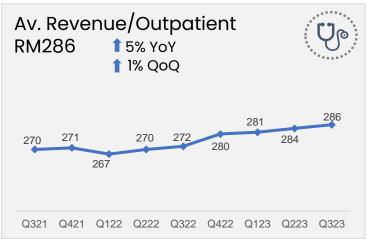


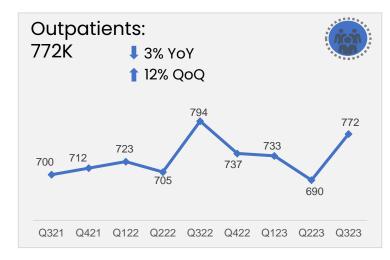


#### REVENUE INTENSITY TRENDING UPWARDS

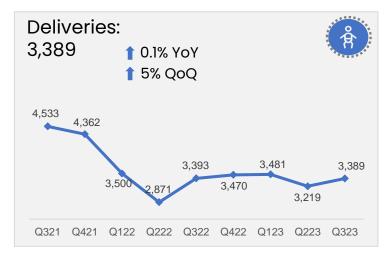














### IMPROVEMENT ON MARGINS WILL BE OUR FOCUS



	Q3 '23	Q3 '22	Var	Q2 '23	Var
Gross Profit Margin	41.6%	40.8%	+0.8	40.1%	+1.5
EBITDA Margin	24.2%	24.8%	-0.6	22.8%	+1.4
PBT Margin	11.0%	11.0%	-	8.1%	+2.9
Net Profit Margin	8.0%	7.1%	+0.9	5.7%	+2.3
PATAMI Margin	7.2%	6.4%	+0.8	5.4%	+1.9

Note: Q3 2023 Margin normalized excluding one off gain for sale of Indonesian operations, net of transaction costs and taxation impact



#### **KPJ IS READY TO UNLEASH ITS FULL POTENTIAL IN 2024**



#### **Phases of KPJ Healthcare**

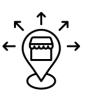


1987 - 2000Aggressive Acquisition

985

986 987 988

989



2000 - 2019Aggressive Expansion

Hospital Acquisition



2020 - 2023 Pandemic Reset **Building Synergy** 

New KPJ Hospital



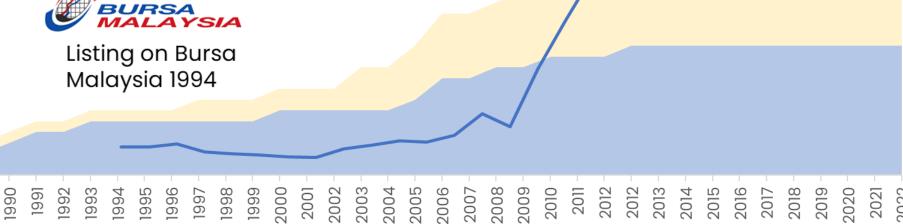
2024 Optimisation



1981

1982





**KPJ Market Cap** 

#### **KEY HIGHLIGHTS – MOVING FORWARD**



Management team strengthened to improve KPJ'S performance and value.



In about **80** days, the PMD has engaged more than **500** clinicians, BOM & support staff across **18** hospitals during the **SHARING TOUR.** 

The PMD met with **14** Department/Services in KPJ, **6** investors & shareholders and various other stakeholders during **ONBOARDING MEETINGS** 



High Cost Structure



Long-gestation period of projects



Clear strategy to increase revenue



A phased implementation that will bridge gaps and optimise outcomes Establishing ambitious long-term objectives from the outset

#### **FIRST STEP**

Improve BAU operations & processes



Focus on CORE BUSINESS in Malaysia through transformation in business, digital, branding, culture

#### THIRD STEP

Transformative mindset change of a high-performance organisation with agile workforce driven by innovation

#### IMMEDIATE FOCUS TO REALISE FULL VALUE







- Brownfield instead of green
- Improve processes
- Increase capacity and specialties
- Other initiatives (COEs, Robotic, EMR/ERP)

**REDUCE COST** 

Asset Optimisation

New Growth Streams

**Digital First** 

Re-Branding & Customer Experience

**Culture Activation** 





- Health Tourism
- Improve process
- Enhance customer experience
- Improve pricing
- Reduce cost
- Stop leakages
- Disposal of loss making foreign business



## TEAM KPJ – OUR PEOPLE, OUR MOST VALUABLE ASSET



One Dream, One Team KPJ is ready to take Care for Life to the next level in healthcare.

















# Thank You