



BOR hits pre-pandemic levels at 64% in 3Q, PBT up 112% to RM92 Mil on continued improvement in hospital performance



RM809.2mn



16%

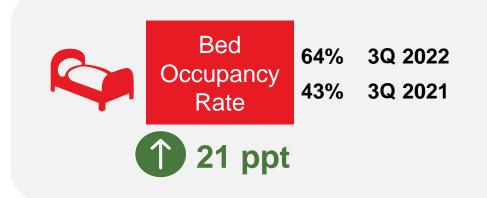
RM203.6mn

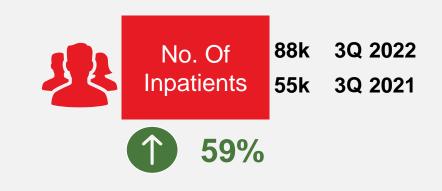


38%

RM92.2mn
Profit Before Tax







KPJ in 2023 – moving beyond pandemic, executing on transformation initiatives



Hospital

Accelerate Growth

- Expansion of existing facilities & services
- Consultant recruitment for sub-specialties
- Growing health tourism business
- Revenue intensity optimise consultant composition

Operational Efficiency

- New Pricing Model
- Shortened gestation period of DSH2
- Cost savings, business process improvement

Brand Positioning

- Enhanced business model for quaternary care level hospitals
- · Aggressive brand awareness promotion

Strategic Collaboration & Partnership

- · Continued collaboration with public hospitals
- Expand Partner Ecosystem through Strategic Partnership

Rationalise non strategic assets

- Divestment of Indonesian Hospitals
- Divestment of Jeta Gardens

Non Hospital

Ambulatory Care Centres (ACCs)

- Development of 25 new ACCs by 2027
 2023 (3), 2024 (5)
- Enhanced ACC structure by specialties multidiscipline, CFS, Rehab, Radiology service, dialysis, dental and ALC & Confinement

KPJ University

- Position as a premier healthcare academic and training institution
- Enhancing & offering new academic programmes programmes (degree/master/PhD)
- Strategic provider of key resources

New Business / Expansion

Possible Expansion / M&A opportunities

Digital Transformation

Pursue smart hospital journey for seamless patient experience

Commitment to Sustainability Development

Championing Sustainability in Healthcare

DSH2 launched successfully in September, hospital activities ramping up New hospital concept to reduce gestation period



DSH2 Launch Progress

- Hospital license obtained in Aug, launched on 1st Sept
- Panelships obtained:
 - Great Eastern Life Insurance > Compumed Services
 - MediExpress/Health Connect > MiCare
 - PMCare
 - Integrated Healthcare Plans
 Asia Assistance Network
 - Medilinik-Global
- Activity picking up over Sept & Oct.

- AnzenHealth/Health Metrics

DSH2 Expansion Plan – reducing gestation period to 3 years

	2023	2024	2025	
Capacity Expansion	60 - 123 Beds	123 - 205 Beds	205 – 265 Beds	
Services Expansion/ Revenue Intensity	Cardiac & Neuro Centre	Orthopedics & Traumatology Centre	Gastroenterology & Endoscopy Procedures	

Business Approach

Open Concept (Clinics)

Centers of Excellence

Health Tourism Focus

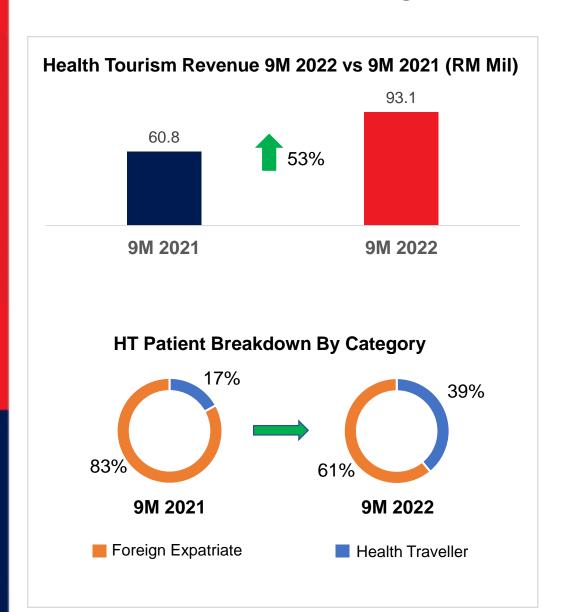
Quaternary Level Hospital (Focus on complex surgical procedures)

> **Technology Driven Smart Hospital**

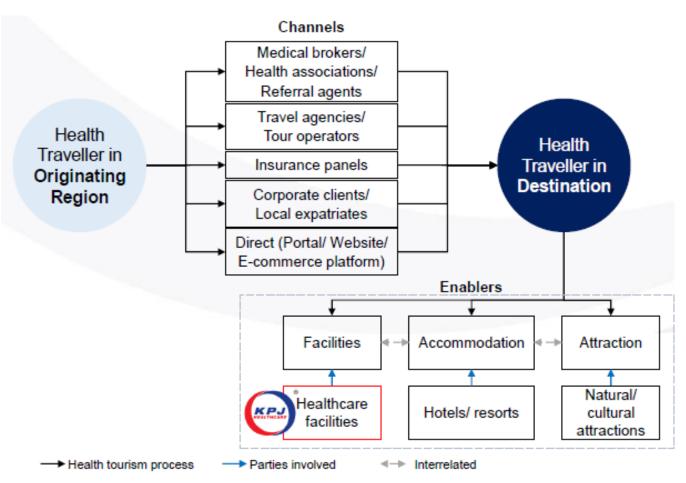
International **Affiliations**

Health tourism continued to grow in 3Q, building HT ecosystem for growth





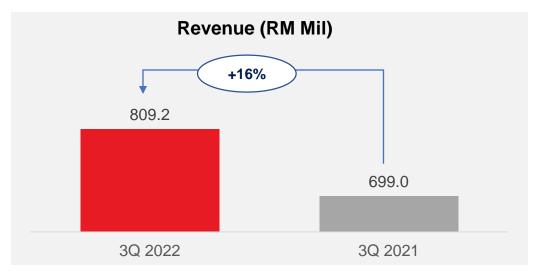
Developing Health Tourism Ecosystem with 11 designated HT hospitals:

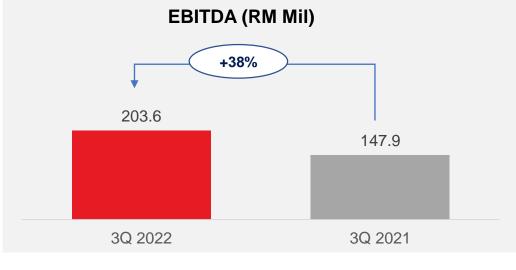


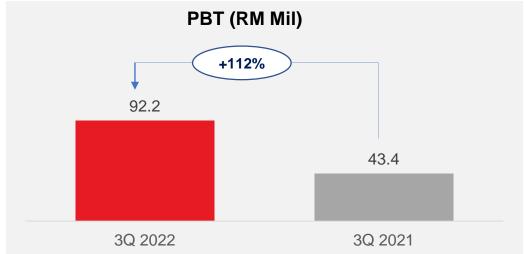


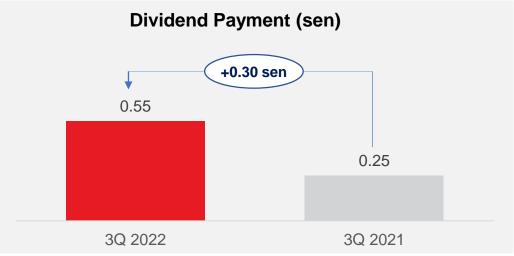
3Q 2022 performance up on higher utilisation and hospital activity Interim Dividend of 1.0 sen declared





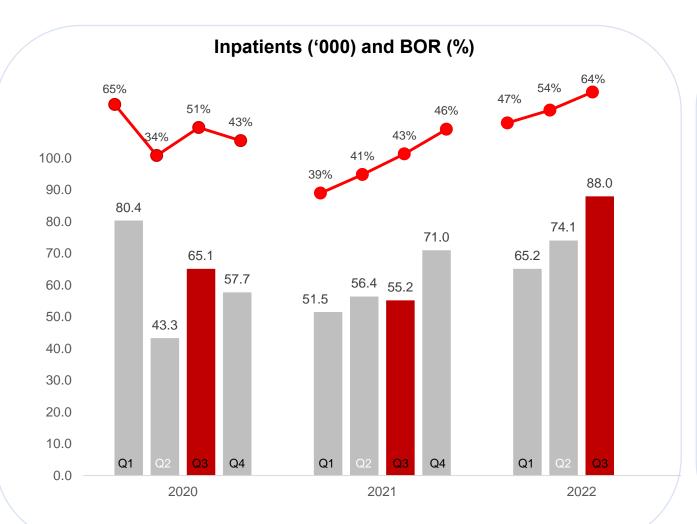


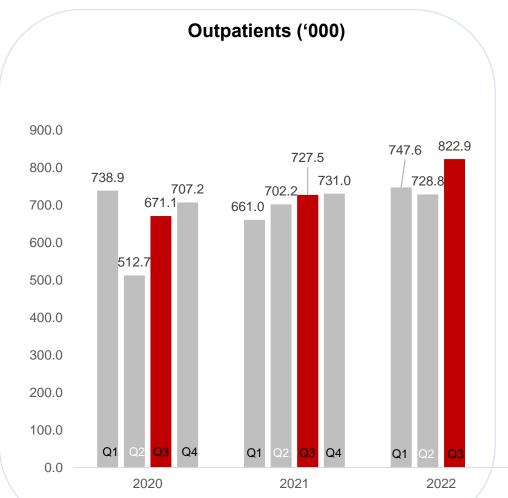




Hospital utilisation hitting pre-pandemic levels







Q3 BOR Up 21 ppt to 64%, continued uptrend in performance from Q2 2022







Bed Occupancy Rate

64% 3Q 2022

43% 3Q 2021





Total number of surgeries

26,395 3Q 2022

21,644 3Q 2021





Inpatients

88,001 3Q 2022

55,220 3Q 2021





No. of deliveries

3,457 3Q 2022

4,586 3Q 2021





Outpatients

822,994 3Q 2022

727,512 3Q 2021





Average revenue per inpatient

RM6,458 3Q 2022

RM7,804 3Q 2021





Operational Beds

3,622 3Q 2022

3,526 3Q 2021





Average revenue per outpatient

RM268 3Q 2022

RM265 3Q 2021

Margins improving in line with operational performance



	Q3 2022	Q3 2021	Variance	Q2 2022	Variance
Gross profit margin	41.8%	35.2%	6.6	39.6%	2.2
Profit before tax margin	11.4%	6.2%	5.2	6.5%	4.9
Net profit margin	7.5%	2.6%	4.9	4.2%	3.3
EBITDA margin	25.2%	21.2%	4.0	22.6%	2.6
PATAMI margin	6.7%	1.8%	4.9	3.8%	2.9



Q&A Session



ThankYou