



SUSTAINABILITY PERFORMANCE DATA

ABOUT THIS DOCUMENT

Welcome to the KPJ Healthcare Berhad (“KPJ”) 2025 Sustainability Performance Data supplementary document.

This document offers a deep dive into our sustainability indicators, complementing our 2025 Sustainability Report, covering the reporting period from 1st January 2025 to 31st December 2025. For a complete picture of our progress, we recommend reading this alongside our 2025 Integrated Annual Report. We have provided a three-year data disclosures, where possible, to ensure transparent year-on-year comparisons.

HOW TO READ THIS DOCUMENT

This document is structured around our four sustainability pillars and the material matters associated with each pillar. We chose the disclosures with the guidance from national and international sustainability standards such as the Global Reporting Initiative (“GRI”), National Sustainability Reporting Framework (“NSRF”) and Sustainability Accounting Standards Board (“SASB”). The table below provides a guide to help readers navigate the data sheet.

<div style="background-color: #008080; color: white; padding: 5px; border-radius: 10px; text-align: center; font-weight: bold;">Protecting Our Environment</div> <ul style="list-style-type: none"> Climate Change Resilience Resource and Waste Management 	<div style="background-color: #FFA500; color: white; padding: 5px; border-radius: 10px; text-align: center; font-weight: bold;">Uplifting Our Patients and Communities</div> <ul style="list-style-type: none"> Service Quality and Safety Community Outreach 	<div style="background-color: #FFD700; color: white; padding: 5px; border-radius: 10px; text-align: center; font-weight: bold;">Fostering Our People</div> <ul style="list-style-type: none"> Diversity, Inclusion and Human Rights Employee Engagement and Development 	<div style="background-color: #483D8B; color: white; padding: 5px; border-radius: 10px; text-align: center; font-weight: bold;">Upholding Good Governance</div> <ul style="list-style-type: none"> Governance, Ethics and Integrity Technology, Innovation and Collaboration Data Privacy and Security Supply Chain Management
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PROTECTING OUR ENVIRONMENT

CLIMATE CHANGE RESILIENCE				
INDICATOR	2023	2024 (BASELINE)	2025	RELATED DISCLOSURES
SCOPE 1 – DIRECT EMISSIONS				
GHG Emissions (tCO₂e)				
Diesel	1,051.88	768.08	477.57	GRI 305-1
Petrol	563.9	619.40	604.41	
Liquefied Petroleum Gas	254.28	278.03	311.21	
Medical Gas	19,447.7	15,551.27	16,218.79	
TOTAL	21,317.83	17,216.78	17,611.97	
Emissions Intensity (kgCO₂e/m²)				
Diesel	1.11	0.82	0.48	GRI 305-4
Petrol	0.60	0.66	0.60	
Liquefied Petroleum Gas	0.27	0.30	0.31	
Medical Gas	20.52	16.54	16.14	
TOTAL	22.49	18.31	17.52	

CLIMATE CHANGE RESILIENCE				
INDICATOR	2023	2024 (BASELINE)	2025	RELATED DISCLOSURES
SCOPE 2 – INDIRECT EMISSIONS				
GHG Emissions (tCO₂e)				
Head Office	3,649.9	3,626.92	3,530.91	GRI 305-2
Hospital + Subsidiaries	139,216.52	140,644.34	146,611.22	
TOTAL	142,866.50	144,271.26	150,142.13	
Emissions Intensity (kgCO₂e/m²)				
Head Office	3.85	3.86	3.51	GRI 305-4
Hospital + Subsidiaries	146.90	149.58	145.87	
TOTAL	150.75	153.44	149.38	

CLIMATE CHANGE RESILIENCE				
INDICATOR	2023	2024 (BASELINE)	2025	RELATED DISCLOSURES
SCOPE 3 – INDIRECT EMISSIONS				
GHG Emissions (tCO₂e)				
Waste Generation	8,239.01	9,759.52	9,374.46	GRI 305-3
Business Travel	535.61	1,095.80	1,117.07	
Water Consumption	773.97	810.81	831.30	
TOTAL	9,548.60	11,666.13	11,322.83	
Emissions Intensity (kgCO₂e/m²)				
Waste Generation	8.69	10.38	9.33	GRI 305-4
Business Travel	0.57	1.17	1.11	
Water Consumption	0.82	0.86	0.83	
TOTAL	10.08	12.41	11.27	

CLIMATE CHANGE RESILIENCE				
INDICATOR	2023	2024 (BASELINE)	2025	RELATED DISCLOSURES
Total GHG Emissions (pre-offset) (tCO ₂ e)	173,732.93	173,154.17	179,076.93	GRI 305-5
Offsets (tCO ₂ e)	-	48,385.14	78,589.45	
Total GHG Emissions (post-offset) (tCO ₂ e)	-	124,769.03	100,487.48	
ENERGY CONSUMPTION				
DIESEL (GENSET AND COMPANY VEHICLE)				
Litres	402,600.20	297,965.10	188,798.46	GRI 302-1 Bursa MMLR C4(a) SASB HY-DY-130a.1
Gigajoules (GJ)	14,413.09	10,667.15	6,758.98	
PETROL (COMPANY VEHICLE)				
Litres	257,085.31	282,376.64	275,541.57	GRI 302-1 Bursa MMLR C4(a) SASB HY-DY-130a.1
Gigajoules (GJ)	8,252.44	9,064.29	8,844.88	
LIQUEFIED PETROLEUM GAS (LPG) (COOKING GAS)				
Kilograms (kg)	85,213.08	93,174.50	104,293.50	GRI 302-1 Bursa MMLR C4(a) SASB HY-DY-130a.1
Litres	157,802.00	172,545.37	193,136.11	
Gigajoules (GJ)	3,676.79	4,020.31	4,500.07	

CLIMATE CHANGE RESILIENCE				
INDICATOR	2023	2024 (BASELINE)	2025	RELATED DISCLOSURE
ELECTRICITY CONSUMPTION¹				
kWh	186,777,273	204,688,602	212,725,354	GRI 302-1
Gigajoules (GJ)	703,272.17	736,878.97	765,811.27	
Gross Floor Area (m ²)	947,682.71	940,237.74	1,005,094.30	
ELECTRICITY INTENSITY				
kWh/m ²	206	218	212	GRI 302-1
GJ/m ²	0.74	0.78	0.76	
TOTAL ENERGY CONSUMPTION (DIESEL, PETROL, LPG AND ELECTRICITY)				
Gigajoules (GJ)	729,614.49	760,630.17	785,915.21	
Building Energy Intensity (BEI) (kWh/m ²)	206	218	212	

RESOURCE AND WASTE MANAGEMENT				
INDICATOR	2023	2024	2025	RELATED DISCLOSURES
WASTE COMPOSITION				
Total Waste Generated (tonnes)	8,097.88	10,354.82	9,741.36	GRI 306-3
NON-HAZARDOUS WASTE (TONNES)				
Total Non-Hazardous Waste Generated	5,975.38	8,197.09	7,627.34	GRI 306-3
Total Waste Diverted from Disposal	482.44	647.06	600.75	
Recycling	278.90	455.52	383.93	GRI 306-4
Other Recovery Operations (Food)	203.50	191.54	216.82	
Total Waste Directed to Disposal	5,492.94	7,550.03	7,026.59	GRI 306-5
Landfilling	5,492.94	7,550.03	7,026.59	
Other Disposal Operations	-	-	-	

¹ The electricity consumption in 2024 has been restated following an internal data validation exercise conducted during the FY2025 reporting cycle. The revised figures reflect improved consolidation accuracy based on source utility records.

RESOURCE AND WASTE MANAGEMENT				
INDICATOR	2023	2024	2025	RELATED DISCLOSURES
HAZARDOUS WASTE (TONNES)				
Total Hazardous Waste Generated	2,122.50	2,157.73	2,114.02	GRI 306-3
Clinical waste	2016.91	1980.89	2013.86	
Scheduled waste	105.59	176.84	100.16	
CLINICAL WASTE (MEDICAL WASTE) INTENSITY				
Clinical waste per gross floor area (kg/m ²)	2.13	2.11	2.00	GRI 306-3
Clinical waste per patient (kg/patient)	0.62	0.59	0.59	

RESOURCE AND WASTE MANAGEMENT				
INDICATOR	2023	2024	2025	RELATED DISCLOSURE
WATER MANAGEMENT				
Water Withdrawal (m ³)	1,847,193.61	1,935,111.30	1,984,003.00	GRI 303-3
Water Withdrawal per gross floor area (m ³ /m ²)	1.95	2.06	1.97	
Water Withdrawal per Patient and Employee	0.56	0.58	0.57	
Total Water Discharge (m ³)	-	90,694.00	-	GRI 303-4
Water Consumption (m ³)	1,847,193.61	1,844,417.30	1,984,003.00	GRI 303-5

UPLIFTING OUR PATIENTS AND COMMUNITIES

SERVICE QUALITY AND SAFETY				
INDICATOR	2023	2024	2025	RELATED DISCLOSURES
CUSTOMER SATISFACTION				
Customer Satisfaction Index for services and facilities, staff care and inpatient treatment	94.3%	95.4%	95.6%	GRI 416-1
Customer Satisfaction Index for doctors' care	95.1%	96.0%	96.4%	
Net Promoter Score (NPS)	94.8	97.4	97.2	
CUSTOMER COMPLAINT RESOLUTION				
Total Number of Customer Complaints	1,885	1,646	2,117	GRI 416-1
Percentage of Complaints Resolved (%)	97.6	97.6	97.2	
CUSTOMER HEALTH AND SAFETY				
Number of recalls issued and total units recalled for health and safety reasons	3	7	8	GRI 416-1

SERVICE QUALITY AND SAFETY				
INDICATOR	2023	2024	2025	RELATED DISCLOSURES
COMMUNITY INVESTMENTS				
Total investment in community outreach programmes (RM Million)	2.3	14.9	12.9	Bursa MMLR C2(a)
Total number of beneficiaries of the investment in communities	319	61,490	74,917	Bursa MMLR C2(b)
ACCESSIBLE HEALTHCARE				
Total No. of Mobile Clinic's Patients	6,672	6,268	7,097	GRI 416-1
Total No. of Kwan Clinic's Patients	57,634	55,222	55,371	

FOSTERING OUR PEOPLE

DIVERSITY, INCLUSION AND HUMAN RIGHTS					
INDICATOR	2023	2024	2025	RELATED DISCLOSURE	
EMPLOYMENT					
Total number of employees	16,480	17,352	17,507	GRI 2-7	
Percentage of employees that are contractors or temporary staff (%)	2.24	2.78	2.43	Bursa MMLR C6(b)	
Percentage increase in nursing talent roles (%)	-	6.74	0.79		
Breakdown by Gender					
Male	3,480	3,676	3,721	GRI 405-1	
Female	13,000	13,676	13,786		
Breakdown of Employees by Employee Category and Gender (headcount)					
Senior management					
Male	11	26	20	GRI 2-7 & 405-1 Bursa MMLR C3(a)	
Female	8	18	19		
Management					
Male	418	443	474		
Female	995	1,045	1,079		
Non-management					
Male	3,051	3,207	3,227		
Female	11,997	12,613	12,688		
Breakdown of Employees by Employee Category and by Age Group (headcount)					
Senior management					
< 30	0	0	0	GRI 405-1	
30 - 50	8	18	18		
> 50	11	26	21		
Management					
< 30	24	21	9		
30 - 50	1,107	1,169	1,234		
> 50	282	298	310		
Non-management					
< 30	5,747	6,118	5,859		
30 - 50	8,542	8,917	9,251		
> 50	759	785	805		

DIVERSITY, INCLUSION AND HUMAN RIGHTS					
INDICATOR	2023	2024	2025	RELATED DISCLOSURE	
EMPLOYMENT					
Breakdown of Employees by Employee Category and by Ethnicity (headcount)					
Senior management					
Chinese	2	4	4	GRI 405-1	
Malay	14	34	34		
Indian	1	3	1		
Others	2	3	0		
Management					
Chinese	156	152	150		
Malay	1,040	1,102	1,135		
Indian	147	159	177		
Others	70	75	91		
Non-management					
Chinese	375	348	336		
Malay	12,604	13,316	13,360		
Indian	1,033	1,058	1,061		
Others	1,036	1,098	1,158		
Breakdown of Employees by Employee Category and Length of Employability (headcount)					
Senior management					
Less than 1 year	7	15	10	GRI 405-1	
1-3 years	3	16	18		
4-7 years	0	1	1		
More than 7 years	9	12	10		
Management					
Less than 1 year	93	165	147		
1-3 years	169	236	293		
4-7 years	198	184	176		
More than 7 years	953	903	937		
Non-management					
Less than 1 year	2,250	2,095	1,547		
1-3 years	2,969	4,434	5,136		
4-7 years	3,273	2,949	2,643		
More than 7 years	6,556	6,342	6,589		

DIVERSITY, INCLUSION AND HUMAN RIGHTS					
INDICATOR	2023	2024	2025	RELATED DISCLOSURE	
EMPLOYMENT					
Breakdown of Employees by Specialisation and Gender (headcount)					
Consultants & Medical Officers					
Male	145	152	159	GRI 2-7	
Female	111	121	126		
Medical Employee					
Male	1,343	1,190	1,713		
Female	8,430	8,443	9,210		
All other Employee/Support Staff					
Male	1,992	2,334	1,849	GRI 2-7	
Female	4,459	5,112	4,450		
Breakdown of Employees by Specialisation and Age Group (headcount)					
Consultants & Medical Officers					
< 30	8	5	2		GRI 2-7
30 - 50	207	226	247		
> 50	41	42	36		
Medical Employee					
< 30	3,678	3,870	4,174		
30 - 50	5,619	5,344	6,214		
> 50	476	419	535		
All other Employee/Support Staff					
< 30	2,085	2,264	1,692		
30 - 50	3,831	4,534	4,042		
> 50	535	648	565		

DIVERSITY, INCLUSION AND HUMAN RIGHTS					
INDICATOR	2023	2024	2025	RELATED DISCLOSURE	
EMPLOYMENT					
Breakdown of Employees by Employee Category and by Ethnicity (headcount)					
Consultants & Medical Officers					
Chinese	34	38	38	GRI 2-7	
Malay	160	168	175		
Indian	50	52	58		
Others	12	15	14		
Medical Employee					
Chinese	324	281	285		
Malay	7,946	7,879	9,012		
Indian	772	762	800		
Others	731	711	826		
All other Employee/Support Staff					
Chinese	192	185	167		
Malay	5,552	6,405	5,342		
Indian	359	406	381		
Others	365	450	409		
Breakdown of Employees by Specialisation and Length of Employability (headcount)					
Consultants & Medical Officers					
Less than 1 year	29	51	47	GRI 2-7	
1-3 years	84	100	103		
4-7 years	165	52	64		
More than 7 years	78	70	71		
Medical Employee					
Less than 1 year	1,447	1,341	1,083		
1-3 years	1,795	2,646	3,580		
4-7 years	1,980	1,737	1,685		
More than 7 years	4,551	3,906	4,575		
All other Employee/Support Staff					
Less than 1 year	874	883	574		
1-3 years	1,262	1,940	1,764		
4-7 years	1,426	1,345	1,071		
More than 7 years	2,889	3,278	2,890		

DIVERSITY, INCLUSION AND HUMAN RIGHTS				
INDICATOR	2023	2024	2025	RELATED DISCLOSURE
EMPLOYMENT				
Breakdown of employees that are contractors or temporary staff				
Types of worker				GRI 2-8
Interns	369	482	425	

DIVERSITY, INCLUSION AND HUMAN RIGHTS				
INDICATOR	2023	2024	2025	RELATED DISCLOSURE
NEW EMPLOYMENT				
Total number of new employee hires	2,902	2,631	1,996	GRI 401-1
Breakdown of New Employees by Gender (headcount)				
Male	-	587	495	GRI 401-1
Female	-	2,044	1,501	
Breakdown of New Employees by Age Group (headcount)				
< 30	-	1,876	1,398	GRI 401-1
30 - 50	-	714	571	
> 50	-	41	27	
PARENTAL LEAVE				
Number of employees entitled to parental leave	10,701	10,370	12,040	GRI 401-3
Number of employees who took parental leave	1,043	953	840	GRI 401-3 Bursa MMLR C2(a)
Number of employees who returned to work after parental leave ended and were still employees 12 months after their return to work	997	926	837	GRI 401-3
Out of all the employees who utilised parental leave				
Returned to work after parental leave (%)	99.4	99.1	99.9	GRI 401-3 Bursa MMLR C2(b)
Retention rate for those who utilised parental leave (%)	95.0	96.3	99.6	GRI 413-2

DIVERSITY, INCLUSION AND HUMAN RIGHTS				
INDICATOR	2023	2024	2025	RELATED DISCLOSURE
EMPLOYEE TURNOVER AND RETENTION				
Total number of employee turnover	1,622	1,722	1,844	GRI 401-1
Breakdown of Employee Turnover by Gender (headcount)				
Male	-	384	444	GRI 401-1
Female	-	1,338	1,400	
Breakdown of Employee Turnover by Age Group (headcount)				
< 30	-	806	956	GRI 401-1
30 - 50	-	787	742	
> 50	-	129	146	
Breakdown of Employee Turnover by Region (headcount)				
KPJ Hospitals	-	1,422	1,533	GRI 401-1
Central	-	890	986	
Southern	-	371	429	
Northern	-	294	281	
East Coast	-	60	41	
East Malaysia	-	107	107	
Subsidiaries	-	252	241	
Breakdown of Employee Turnover by Employee Category (headcount)				
Senior Management	-	5	12	GRI 401-1 SASB HC-DY-330a.1
Management	-	146	151	
Non-Management	-	1,571	1,681	
Breakdown of Employee Turnover by Voluntary Basis				
Voluntary Turnover				
Physicians	-	27	24	GRI 401-1 SASB HC-DY-330a.1
Non-physician Healthcare Practitioners	-	960	1,091	
All other employees	-	735	729	
Employee Retention				
Employee Retention Rate (%)	90%	91%	91%	

DIVERSITY, INCLUSION AND HUMAN RIGHTS					
INDICATOR	2023	2024	2025	RELATED DISCLOSURE	
DISCRIMINATION					
Number of discrimination incidents	0	0	0	GRI 406-1	
HEALTH AND SAFETY					
Employees covered by OSH management system	16,480	17,352	17,507	GRI403-1	
Workers who are not employees but whose work is controlled by the organisation	1,472	2,666	1,379		
Number of employees trained on health and safety standards	11,284	17,352	15,810		GRI 403-5 Bursa MMLR C5(c)
Health And Safety: Work-Related Injuries (For All KPJ Employees)					
Fatalities as a result of work-related injury					
Number	0	0	0	GRI 403-9 Bursa MMLR C5(a)	
Rate	0.00	0.00	0.00		
High-consequence work-related injuries					
Number	0	20	0		
Rate	0.00	4.03	0.00		
Recordable work-related injuries					
Number	138	104	124		
Rate	3.3	2.1	3.6		
Main types of work-related injury	Slip, Trip, Fall (STP)	Slip, Trip, Fall (STP)	Slip, Trip, Fall (STP)		
The number of hours worked	41,793,280	49,505,256	51,120,440		
Health and Safety: Work-Related Injuries (For Workers Who Are Not KPJ Employees But Whose Work and/or Workplace Is Controlled By The Organisation)					
Fatalities as a result of work-related injury					
Number	0	0	0	GRI 403-9 Bursa MMLR C5(a)	
Rate	0	0	0		
High-consequence work-related injuries					
Number	0	0	0		
Rate	0	0	0		
Recordable work-related injuries					
Number	0	0	0		
Rate	0.00	0.00	0.00		
The number of hours worked	4,298,240	7,784,720	4,026,680		

DIVERSITY, INCLUSION AND HUMAN RIGHTS				
INDICATOR	2023	2024	2025	RELATED DISCLOSURE
HEALTH AND SAFETY				
Health and Safety: Work-Related Injuries (For Workers Who Are Not KPJ Employees But Whose Work and/or Workplace Is Controlled By The Organisation)				
Lost time incident rate (LTIR)	0.6	0.4	0.4	GRI 403-9 Bursa MMLR C5(b)
Health and Safety: Work-Related Ill Health (For All KPJ Employees)				
Number of fatalities as a result of work-related ill health	0	0	0	GRI 403-10
Number of cases of recordable work-related ill health	0	5	7	
Main types of work-related injury	Ergonomics	Ergonomics	Ergonomics	
Health and Safety: Work-Related Ill Health (For All Non-KPJ Employees)				
Number of fatalities as a result of work-related ill health	0	0	0	GRI 403-10
Number of cases of recordable work-related ill health	0	0	0	
LABOUR PRACTICE AND STANDARDS				
Number of substantiated complaints concerning human rights violations	0	0	0	GRI 2-27 & 406-1 Bursa MMLR C6(d)

EMPLOYEE ENGAGEMENT AND DEVELOPMENT				
INDICATOR	2023	2024	2025	RELATED DISCLOSURE
EMPLOYEE TRAINING AND DEVELOPMENT INVESTMENT				
Training and development investment per employee (RM)	624	818	805	GRI 404-2
Total learning and development expenditure (RM)	10,072,722.00	13,787,234.00	14,096,002.42	
TRAINING PROGRAMMES				
Overall learning programmes (no. of programmes)	13,057	12,042	10,415	GRI 404-2
Average learning programmes per employee (no. of programmes)	0.81	0.71	0.59	

EMPLOYEE ENGAGEMENT AND DEVELOPMENT					
INDICATOR	2023	2024	2025	RELATED DISCLOSURE	
TRAINING HOURS					
Total Training Hours	645,644	556,916	690,963		
Breakdown by Employee Category					
Top & Senior Management					
Total Training Hours	221	241	15,254	GRI 404-1 Bursa MMLR C6(a)	
Average Training Hours	25	5	37		
Management					
Total Training Hours	57,887	82,849	77,092		
Average Training Hours	37	56	39		
Executives					
Total Training Hours	322,822	321,826	453,510		
Average Training Hours	38	37	30		
Non-executives					
Total Training Hours	264,714	152,000	145,107		
Average Training Hours	39	22	19		
Breakdown by Gender					
Male					
Headcount	3,480	3,676	3,721	GRI 404-1	
Total Training Hours	135,585	108,500	196,564		
Average Training Hours	39	30	53		
Female					
Headcount	13,000	13,676	13,786		
Total Training Hours	510,059	448,416	494,399		
Average Training Hours	39	33	36		

EMPLOYEE ENGAGEMENT AND DEVELOPMENT					
INDICATOR	2023	2024	2025	RELATED DISCLOSURE	
PERFORMANCE AND CAREER DEVELOPMENT REVIEWS					
Percentage of employees appraised (%)	-	90	94	GRI 404-3	
Percentage of employees who were formally appraised (%)	-	90	94		
One-on-one performance review for year-end evaluation(%)	-	94	94		
Employee Engagement Survey results (%)	91	94	91		
Breakdown by Employee Category					
Male					
Total No. of Employees	3,480	3,676	3,721	GRI 404-3	
No. of Employees Who Received Performance and Career Development Reviews	3,027	3,279	3,455		
Percentage of Employees Who Received Performance and Career Development Review	87%	89%	93%		
Female					
Total No. of Employees	13,000	13,676	13,786		
No. of Employees Who Received Performance and Career Development Reviews	11,635	12,343	13,046		
Percentage of Employees Who Received Performance and Career Development Review (%)	89.5	90	95		

UPHOLDING GOOD GOVERNANCE

GOVERNANCE, ETHICS AND INTEGRITY				
INDICATOR	2023	2024	2025	RELATED DISCLOSURE
BOARD COMPOSITION AND DIVERSITY				
Non-Independent Non-Executive Chairman	1	1	1	GRI 405-1 Bursa MMLR C3(b)
Independent Non-Executive Directors	5	5	4	
Non-Independent Non-Executive Directors	4	4	4	
President and Managing Director	1	1	1	
TOTAL	11	11	10	

GOVERNANCE, ETHICS AND INTEGRITY				
INDICATOR	2023	2024	2025	RELATED DISCLOSURE
Gender Diversity				
Male (%)	82	82	80	
Female (%)	18	18	20	
Racial Diversity				
Chinese (%)	18	18	20	
Malay (%)	82	82	80	
Age Diversity				
<51	1	0	0	
51 – 55	3	4	3	
56-60	2	2	1	
61-65	3	3	4	
66-70	1	1	1	
>70	1	1	1	
Tenures of Independent Directors				
0-3 years	2	1	0	
4-6 years	3	4	4	
7-9 years	0	0	0	
TOTAL	5	5	4	

GOVERNANCE, ETHICS AND INTEGRITY				
INDICATOR	2023	2024	2025	RELATED DISCLOSURE
WHISTLEBLOWING CHANNEL				
Number of whistleblowing cases	0	0	0	
ANTI-CORRUPTION				
Percentage of employees completed Anti-Corruption training (%)	98	98	99	GRI 205-1 Bursa MMLR C1(b)
Percentage of operations assessed for corruption related risks (%)	100	100	100	
Number of corruption incidents	0	0	0	GRI 205-3 Bursa MMLR C1(c)
NON-COMPLIANCE				
Number of significant instances of non-compliance with laws and regulations during the reporting period	-	-	1	GRI 2-27
OTHER GOVERNANCE METRICS				
Number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices	0	0	0	GRI 206-1
Number of political contributions	0	0	0	GRI 415-1

DATA PRIVACY AND SECURITY				
INDICATOR	2023	2024	2025	RELATED DISCLOSURE
WHISTLEBLOWING CHANNEL				
Complaints concerning breaches of customer privacy and losses of customer data	0	0	1	GRI 418-1 Bursa MMLR C8(a)
Total number of identified leaks, thefts, or losses of customer data	0	0	0	
Total number of substantiated complaints received concerning breaches of customer privacy	0	0	1	
Complaints received from outside parties and substantiated by KPJ	0	0	1	
Complaints from regulatory bodies	0	0	0	

DATA PRIVACY AND SECURITY

INDICATOR	2023	2024	2025	RELATED DISCLOSURE
PATIENT PRIVACY & ELECTRONIC HEALTH RECORDS (HER)				
Percentage of patient records that are Electronic Health Records (EHR) that meet “meaningful use” requirements	100%	100%	100%	GRI 418-1 SASB HC-DY-230a.1
Number of data breaches	0	0	0	GRI 418-1 SASB HC-DY-230a.3
Percentage of (HER) data breaches by:				
Personally identifiable information (PII) only	0%	0%	0%	GRI 418-1 SASB HC-DY-230a.3
Protected health information (PHI)	0%	0%	0%	
Number of customers affected (headcount)				
Personally identifiable information (PII) only	0	0	0	GRI 418-1 SASB HC-DY-230a.3
Protected health information (PHI)	0	0	0	
Total amount of monetary losses as a result of legal proceedings associated with data security and privacy	0	0	0	GRI 418-1 SASB HC-DY-230a.4

SUPPLY CHAIN MANAGEMENT

INDICATOR	2023	2024	2025	RELATED DISCLOSURE
Percentage of spending on local suppliers ² (%)	100	99.63	99.73	GRI 308-2
Number of suppliers assessed and completed the ESG-integrated questionnaire ³	83	675	881	
Percentage of suppliers assessed and completed the ESG-integrated questionnaire ³ (%)	83	675	881	
Percentage of new suppliers that were screened using environmental criteria ³ (%)	100	100	100	GRI 308-1
Number of suppliers assessed for environmental impacts ³	83	675	881	GRI 308-2
Percentage of new suppliers that were screened using social criteria ³ (%)	100	100	100	GRI 414-1
Number of suppliers assessed for social impacts ³	83	675	881	GRI 414-2

² The FY2024 percentage of spending on local suppliers has been restated following refinement of the reporting approach during the FY2025 reporting cycle. The updated figure reflects improved alignment with the intended disclosure scope and calculation basis.

³ Scope limited to suppliers newly registered in 2025, as the ESG-integrated questionnaire is administered at the point of supplier registration.

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